

About use Q&A

- Q Are there any age or height requirements for bicycle use?**
- A. There is no age limit, but you must be at least 145 cm tall and able to safely ride a 20-inch electric bicycle.
- Q Can I rent multiple bicycles with one smartphone?**
- A. You can rent multiple bicycles (with a smartphone). However, one ID can only be used for one bicycle, so you need to register multiple members (IDs). If you want to use more than one bicycle, you need to log in again with other IDs to rent each bicycle.
- Q If I am a registered member in other areas, can I use Kanazawa's shared bicycles as well?**
- A. If you are a member of the same docomo Bike Share (excluding some) as in Kanazawa, you can use the service with your ID without registering (again) as a member in Kanazawa.
※ On the contrary, Kanazawa members can also use the same ID in other areas.
- Q I found a problem with the bicycle I rented at the port. If I return it immediately, do I still have to pay the one-time fee?**
- A. If you return the bicycle to the same port (where you rented) within 5 minutes after unlocking (completion of rental), you will not be charged (0 yen). Therefore, please return the bicycle with problem immediately and rent another bicycle again.

❖ Before using Machi-nori ❖

⚠ Check your battery level!

Turn on the power and check the battery level before boarding.

※ The electric assistant power supply is located on the "left of the steering wheel" .

Activation of the electric assist may result in unexpected sudden acceleration or telling off your bicycle. The following should be noted.

- Do not step on the pedal hard when starting or driving at low speeds
- Apply the front and rear brakes when stopped and keep your foot off the pedal
- Always start straddling the saddle

⚠ If you discover a problem before you ride ...

Please tap "Problem Report" in the menu at the bottom of the app MAP to share the corresponding vehicle number and details of the problem.



Why don't you use Machi-nori for your business?

You can share the IC card with multiple people and save money!

The following basic fee will be charged per card. Please refer to the website for details on how to apply.

Basic free ¥2,750 /use (tax included)

If you exceed 30minutes, add ¥165 each

※ Service may be temporarily suspended due to traffic restrictions caused by inclement weather, disasters, or other events. Please check the website for operation status.



[Contact]

Kanazawa City Public Share Cycle

Machi-nori Office

TEL.076-255-1747

[Open hours]
9:00 ▶ 18:00

More information about Machi-nori is also available on the website.



[Insurance]

Various types of insurance are available to cover not only the user's own injuries, but also injuries to third parties. Damage in excess of the insurance limit will be borne by the user.

※ For details of each insurance policy, please refer to the Terms of Use from the website.

■ Implementing entity: Kanazawa City

■ Operating entity: Nihonkai Consultants Co., Ltd.

■ System provider: Docomo Bikeshare Inc.

2025.4

Start of new Machi-nori!



More ports
for more
convenience!



One-Time Member

Monthly Member

First 30 min

¥165 /use (tax included)

Basic fee

¥1,650 /use (tax included)

⚠ If you exceed 30minutes, add ¥165 each

1-Day Pass

Purchase at the 1-day pass sales counter or on the web ¥1,650 /use (tax included)

● What is Machi-nori?

Machi-nori is a bicycle sharing service around Kanazawa City.

Machi-nori is bicycle sharing service that allows users to rent and return bicycles anywhere. It is very convenient not only for sightseeing, but also for everyday transportation such as commuting to work, school, and shopping.

NEW

Student Discount Plan

For more information



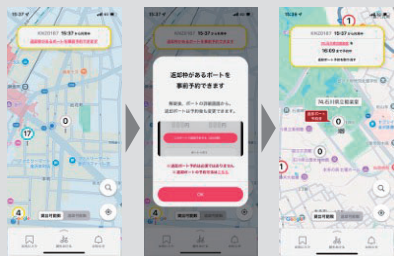
*If you exceed 30minutes, add ¥165 each

What if the port is full when I return?

If the port is full, please park bicycles in neat rows within the reach of the signal emitted by the port.

※ However, in some ports, it may not be possible to park bicycles in excess of the number of racks (the number of bicycles you can return is limited). In such cases, please make a reservation in advance.

- How to make a reservation for the port to return (only for app members)
Please follow the steps in the app to make a reservation.

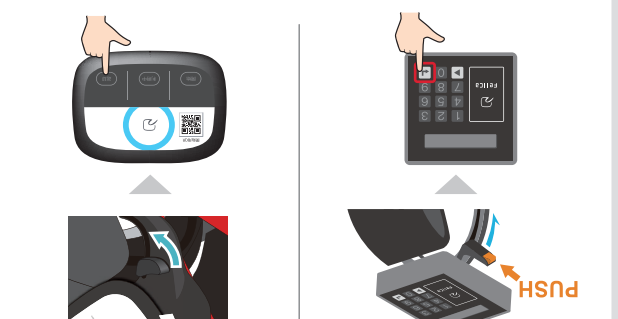


※ Please check the website for details on use.

Temporary bicycle parking method

Want to park my bicycle in a place other than a cycle port.

※ Please check the "Return Completion Notification" sent to your notification from the application.



After locking the bicycle and checking the "Locked" sign on the display, press "ENTER".

Lock the bicycle and press "Return" button after the lamp flashes

Blue light flashes → Flashing blue light changes to steady light → Done

Return procedure

Insert the bicycle into the rack

※ You cannot return bicycles except at the cycle port.

The method of return differs depending on the type of terminal.

If the port is full, please refer to the Q&A in this brochure.

Don't forget to return a bicycle after use!

How to return and temporarily park bicycles

2 Rent

Fill in the required information on the website

Follow the on-screen instructions on the dedicated website to register.

Go to the link in the email you received after purchase.

The unlocking method differs depending on the type of bicycle terminal.

Press "Start" on the smartphone screen and then press "Unlock" on the bicycle terminal

Press "START" and enter the issued passcode.

We do not recommend 1-Day pass users park their bicycles temporarily at the Machi-nori Port due to the mixing of bicycles with those of One-time pass users. We recommend 1-Day pass users to use the city's bicycle parking lots (free of charge).

Please park at the city's bicycle parking lots when you are using a 1-Day pass.

For the location of the general bicycle parking lot, check the QR code on the right.

What you need Smart Phone or cell phone

Payment Smart Phone or cell phone

Payment Smart Phone or cell phone

Payment Smart Phone or cell phone

Payment Smart Phone or cell phone

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Payment Smart Phone or cell phone

Payment Smart Phone or cell phone

Payment Smart Phone or cell phone

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3 You can make a "reservation" 20 minutes prior to the start of use

You can also make a reservation from the list of bicycles by tapping a bike port on the map of the app.

If you register a traffic system IC card or mobile wallet as a key, you can unlock the bicycle by simply holding it over the terminal.

Select "Card Key/Smartphone Key Registration" from the tap screen at the bottom of the MAP screen and use the passcode (8-digit number) displayed with the procedure.

In addition to mobile wallet, Suica, ICOCA, PASMO, Hokutetsu Ica, etc. are registrable.

Start using "Unlock"

The method of unlocking the bicycle depends on the type of terminals.

Press "Unlock" on the app

Press "Start" button and read the QR code in the app to unlock the bicycle

Enter the number of the bicycle

Select "Square Operation Terminal"

Select "Round Operation Terminal"

Press "Unlock" on the app

Press "Start" button and read the QR code in the app to unlock the bicycle

Enter the number of the bicycle

Select "Square Operation Terminal"

Select "Round Operation Terminal"

Press "Unlock" on the app

Press "Start" button and read the QR code in the app to unlock the bicycle

Enter the number of the bicycle

Select "Square Operation Terminal"

Select "Round Operation Terminal"

Register to use

Convenient once you register!

How to rent a bicycle

24 Hours

Lending & Returning

One-Time Member

Monthly Member

First 30 min

¥165 /use (tax included)

Basic fee

¥1,650 /use (tax included)

⚠ If you exceed 30minutes, add ¥165 each

What you need Credit card or docomo payment

Payment Credit card or docomo payment

Payment Credit card or docomo payment

Payment Credit card or docomo payment

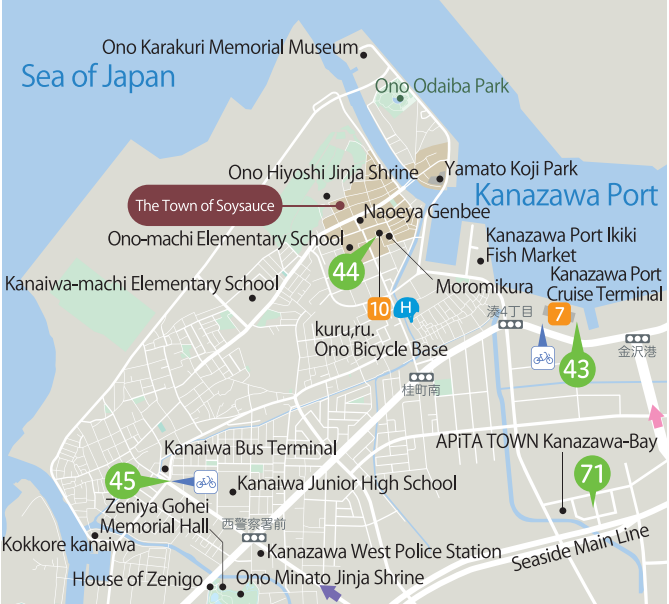
Payment Credit card or docomo payment

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1-Day pass sales counter		
1	Machi-nori Head Office	3-2 Konohana-machi, Kanazawa
2	Hotel Nikko kanazawa	2-15-1 Hon-machi, Kanazawa
3	Hotel Resol Trinity Kanazawa	1-18 Musashi-machi, Kanazawa
4	Traditional Art & Craft of Ishikawa	1-1 Kenroku-machi, Kanazawa
5	Shiinoki Cultural Complex, Ishikawa Prefecture	2-1-1 Hirosaka, Kanazawa
6	Hotel Amanek Kanazawa	2-25-17 Kata-machi, Kanazawa
7	Kanazawa Port Cruise Terminal	Ri-65 Muryouji-machi, Kanazawa
8	Kanazawa Sainoniwa Hotel	2-4-8 Nagata, Kanazawa
9	Kanazawa Tokyu Hotel	2-1-1 Korinbo, Kanazawa
10	kuru.ru. Ono Bicycle Base	1-34-2 Ono-machi, Kanazawa

Helmet rental office		
Free rental For adults and children		
! Helmets must be returned to the office where you borrowed. ※ No prior reservation is required.(Helmets may not be available for loan due to the limited numbers.)		
A	Machi-nori Head Office	3-2 Konohana-machi, Kanazawa
B	Hotel Nikko kanazawa	2-15-1 Hon-machi, Kanazawa
C	OMOS Kanazawa Katamachi	1-4-23 Kata-machi, Kanazawa
E	Kanazawa Phonograph Museum	2-11-21 Oawri-machi, Kanazawa
F	Kanazawa City Traffic Policy Division	1-1-1 Hirosaka, Kanazawa
G	"Kimasshi" Town Guide Omicho Market Hall	B1, 88, Aokusa-machi, Kanazawa
H	kuru.ru. Ono Bicycle Base	1-34-2, Ono-machi, Kanazawa

Bicycle is a kind of car. Observe traffic rules and manners!

As a rule, ride on the left side of the road. Sidewalks are exception, priority to pedestrians.

No right-hand traffic. Drive on the left edge of the road.

Keep Left

- Do not engage in dangerous acts such as distracted driving or drunk driving.
- When passing on the sidewalk, give priority to pedestrians and slow down on the side of the roadway.
- Do not park your bicycle in areas where it is no leave zone or sidewalks in the way of pedestrians, etc.

